

## Service Bulletin: Informational

### Issue with ArgOS Where SAS AFT Transfers Incorrect Amounts

**Bulletin Number:** 1594130  
**Date:** 31 March 2023  
**Jurisdiction:** ALL

#### Overview

Light & Wonder has become aware of a rare condition on the ArgOS Operating System, where intermittently and under very specific conditions, SAS AFT transfers may be incorrectly transacted between the EGM and the host system. The timing window for this to occur is extremely small (approximately 10 milliseconds) and it is exceptionally difficult to reproduce.

Standard financial reports for meter reconciliation and meter detail are supported by approved host systems and can facilitate confirmation of gaming device meters to host system activity. Additionally, It's been determined that ArgOS Operating System OS313B (AOS00000313B) contains enhancements, which prevent this rare software race-condition, and can be used in conjunction with other OS support components to upgrade the cabinets where requested.

#### Additional Information

#### Reference Information

Revocation Bulletins, Service Manuals, and other documents are available online at <https://www.lnw.com>. To log in or request access, select **Gaming | Customer Portal**.

#### Contact Information

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